



COUNSELING

Excelling as a counselor requires more than expert knowledge of mental health conditions and coping techniques. Soft skills like communication, complex problem solving, critical thinking, and empathy are vital to providing safe and competent client care. But developing these competencies—along with recognizing how and when to apply the aforementioned knowledge—takes real-world practice.

So how can instructors give students enough skill development opportunities in traditional and online learning environments where time and resources are limited?

Bongo helps instructors develop learners' skills and deliver personalized feedback at scale with its structured video workflows.



WHAT BONGO ENABLES:

EXPERIENTIAL EXERCISES

Instructors can create real-world scenarios where learners analyze mock scenarios, demonstrate key soft skills, or articulate the appropriate knowledge on the spot.

GROUP COLLABORATION

Learners can meet with their peers synchronously or asynchronously to role-play client-counselor interactions or discuss coping strategies as a team.

PERSONALIZED COACHING

After submitting a video recording, learners can receive personalized feedback and coaching from instructors on how to improve.

PEER REVIEW

Learners can watch their peers analyze a client scenario, provide feedback and coaching, and reflect back on their own demonstration.



Bongo helps instructors assess learners' soft skills and the application of knowledge at scale.

HOW WE DO IT:



ASYNCHRONOUS VIDEO ASSIGNMENTS

Bongo's video workflows support activities like situational analysis and oral quizzes from anywhere, on any device.



SYNC COMMENTS

These time-stamped comments drive improvement by giving learners direct evidence of their strengths and weaknesses.



SYNCHRONOUS VIRTUAL CLASSROOM

Our web conferencing tool facilitates real-time interactions between learners, their peers, and the instructor via video.



SEAMLESS INTEGRATION

Bongo integrates into nearly every learning management system, ensuring grades within the platform automatically upload into your gradebook.



VIDEO FEEDBACK

Along with text-based comments, instructors can also provide video feedback to increase engagement and give more personalized coaching.

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Bongo (formerly YouSeeU) is a video assessment & soft skill development platform. With its proprietary video technology and powerful feedback capabilities, Bongo enables the mastery of communication, collaboration, and critical thinking. Bongo was founded in 2009 and is headquartered in Loveland, Colorado.